



**Poul HANSEN, UNCTAD**

UNCTAD assistance

WTO TF Committee  
5 October 2023



# UNCTAD TF ASSISTANCE

[unctad.org/tf](https://unctad.org/tf)

## ASYCUDA

Automated System for Customs Data

**ASY HUB**  
MARITIME

**ASY REC**  
RELIEF CONSIGNMENTS

**ASY SW**  
ASYCUDA SINGLE WINDOW

**ASY PM**  
PERFORMANCE MEASUREMENT





# ASYCUDA Programme

Programme initiated in 1980's  
to support customs automation  
and trade facilitation reforms

**ASYCUDA**  
**40**  
**YEARS**

OF EXPERIENCE

**4** Generations of  
IT solution for Customs

**Human**  
Resources



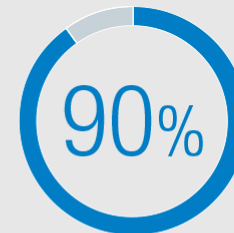
**150**

## ASYCUDA CLIENTS

Member  
**States** 

**100+**  
Countries and  
**territories**

Current operations in  
**50+ countries**



**USING**  
**ASYCUDAWorld**

Main  
**Contributors**

- ▶ Beneficiary countries
- ▶ European Union
- ▶ WORLD BANK
- ▶ TMEA
- ▶ ADB
- ▶ Australia
- ▶ Germany
- ▶ New Zealand
- ▶ etc...

Main  
**Partners**

**15 MoUs**





# Economic & Social Impact



**Aruba**

Customs annual revenue evolution (Million \$)



**Afghanistan**



- ▶ 876 MSMEs capacity buildings - 37% led by women



**Bangladesh**



- ▶ 11% customs revenue increase in 2021-2022



**Chad**



- ▶ 100% customs revenue increase at the International Airport of N'djamena in Sept-Oct 2022



**Gambia**



- ▶ 80% payments collected electronically through ASYCUDA



**Papua New Guinea**



- ▶ 14% customs revenue increase from 2021 to 2022



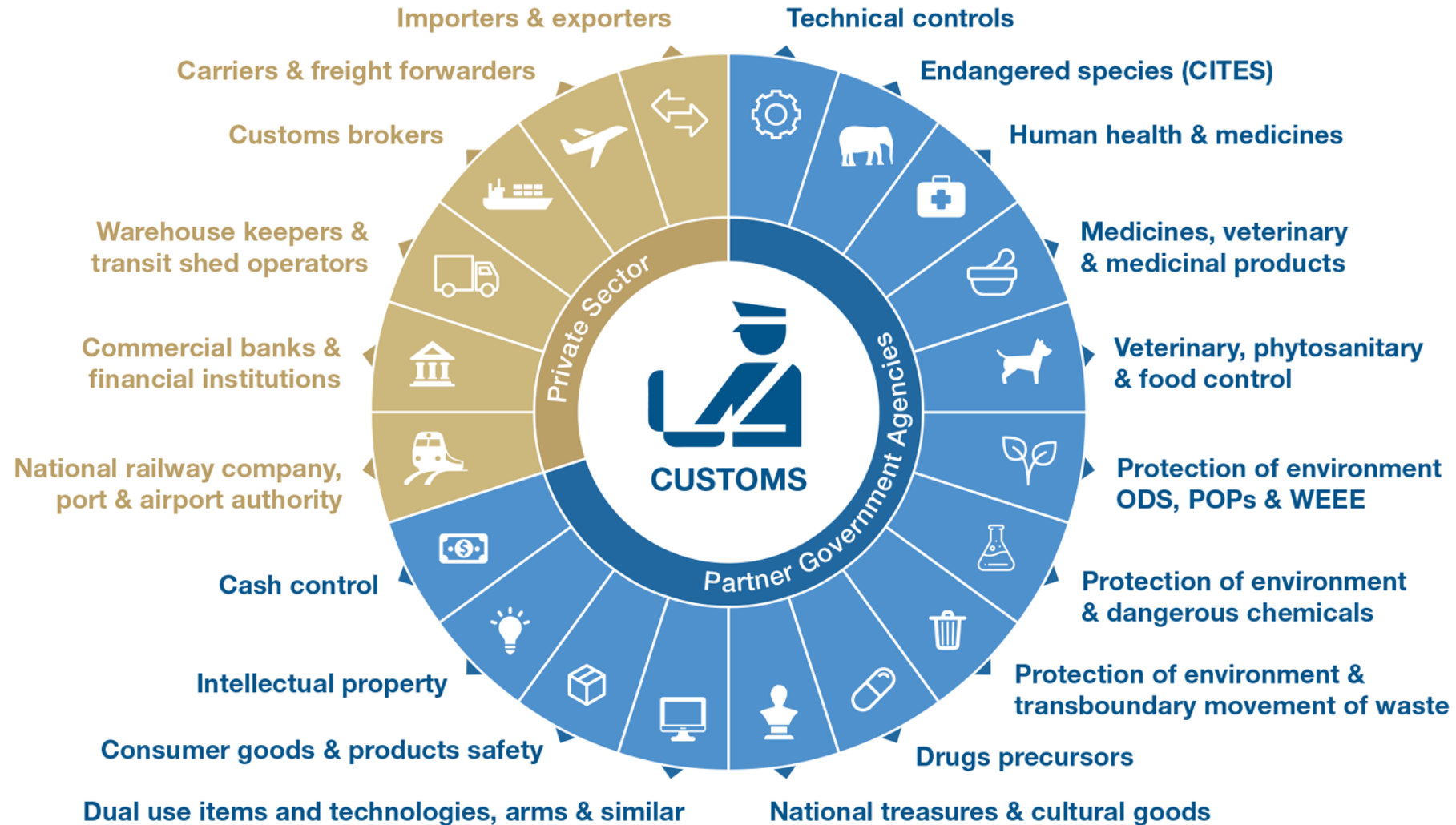
**Tuvalu**



- ▶ 20% customs revenue increase from 2021 to 2022



# ASYCUDA for Single Window Systems





# ASYCUDA for Single Window Systems

## Examples



**Rwanda (over 20 OGA):** Health Ministry, Rwanda Development Comitee, Bureaux of standards, « Magasin générale du Rwanda » etc.



**Uganda (over 20 OGA):** Foreign Affairs Ministry, Atomic Agency, Bureaux of Standards, Coffee Export Board etc.



**Kazakhstan (12 OGA):** Ministry of Agriculture, Central Bank, Justice Ministry, Energy Ministry etc.



**Comoros (4 OGA):** INRAPE (Agriculture), ANAMEV (Medecines), Direction des mines (Vehicles), ANPI (Investments)



**Jamaica (6 OGA):** TBL Trade Board Ltd, PQPI Plant Quarantine Produce Inspection, JACRA Jamaica Agricultural Commodities Regulatory Authority (March), PCA Pesticides Control Authority, VSD Veterinary Services Division (April 6), JCA Jamaica customs agency



**Vanuatu (5 OGAplanned):** Biosecurity, Energy Ministry, Environment Ministry, Industry Ministry and Immigration



**Timor-Leste (4 OGA):** TradeInvest, Ministry of Tourism, Commerce and Industry, National Ozone Unit and Aportil (Port Authority)



**Grenada (2 OGA):** Ministry of Trade and Bureau of Standards



**Jordan (7 OGAs):** Ministry of Health etc.



**Zimbabwe:** Inception phase



**Turkmenistan:** Inception phase







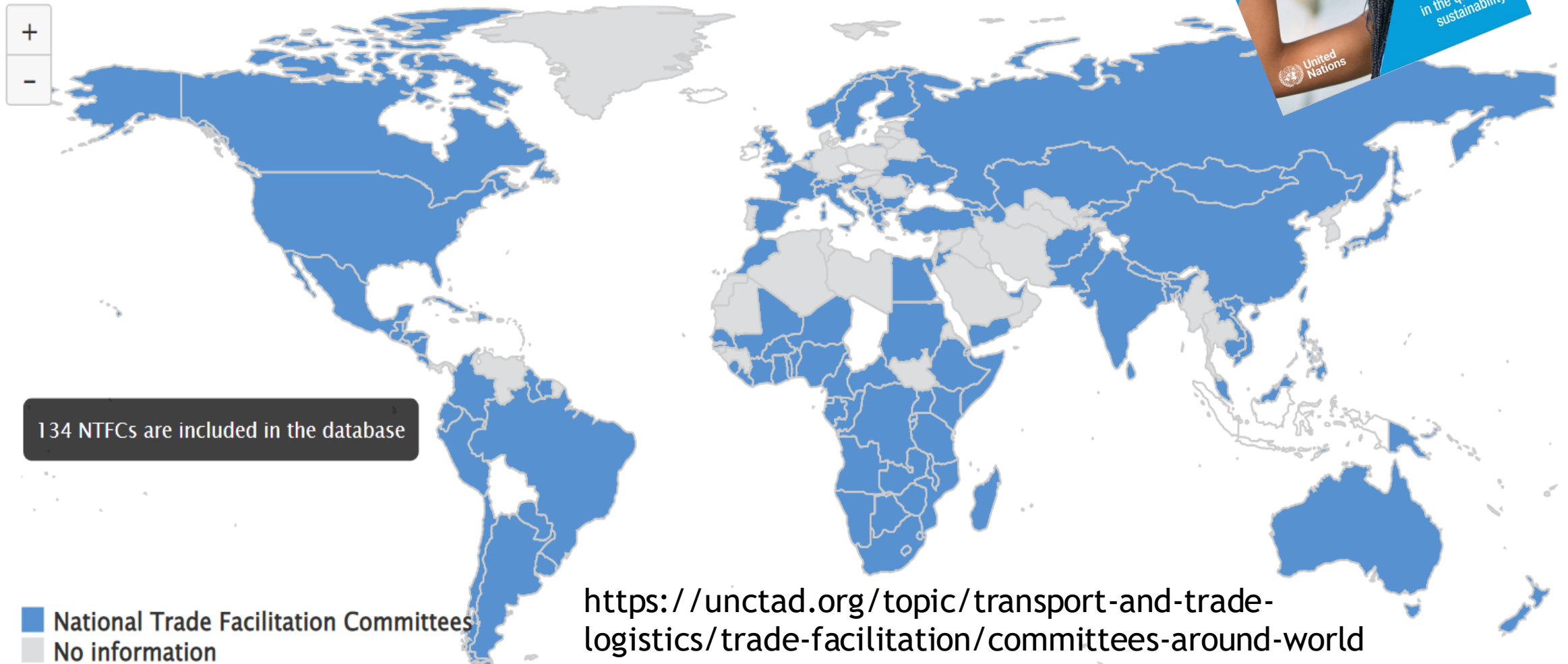
# DATABASE

*of National Trade Facilitation Committees*



# Explore National Trade Facilitation Committees

Select a country on this list or click on a country on the map to access relevant information







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Prosperity for all

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Home / Transport, logistics and trade facilitation / Trade facilitation / NTFC Database / Trade Facilitation Committees Country Profile

# National Trade Facilitation Committee Norway

Last update: 03.03.2021

Established on 2018

Explore the different features of this National Trade Facilitation Committee

CONTACT  
INFORMATION

OBJECTIVES  
& SCOPE

INSTITUTIONAL  
FRAMEWORK

COMPOSITION  
& GENDER

COMMUNICATION  
& OUTCOMES

SUSTAINABILITY

## CONTACT INFORMATION

Official name

Handelsfasiliteringkomiteen (NCTF - Nasjonal komité for handelsfasilitiering)

### Contact details

Name

Handelsfasiliteringkomiteen (NCTF - Nasjonal komité for handelsfasilitiering)

Address

Tollbugata 1a, Postboks 2103 Vika, 0125 Oslo, Norway

Email

post@toll.no

Phone

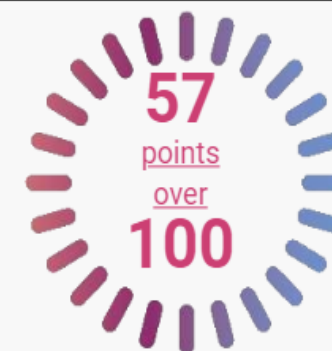
+47 22 86 03 12

Web

www.toll.no

Select a country:

NORWAY



**UNCTAD**  
**SUSTAINABILITY SCORE**  
for National Trade Facilitation Committees



Download this country profile





# UNCTAD REFORM TRACKER

*for National Trade Facilitation Committees*



[? Need help](#)

## Poul's dashboard

User Type: **User**Special role: **N/A**

## MY TASKS

You don't have any tasks yet

## MY TEAMS

You have not been allocated to any Reform Team yet

## KEY STATISTICS

[Click here to access further statistics](#)

Lesotho potential Implementation Score of the WTO Trade Facilitation Agreement

54.32%

Percentage of implemented reforms

35.71%

Percentage of completed tasks

41.80%

## MY UPCOMING MEETINGS

You don't have any meetings planned in the Reform Tracker's calendar

## MY BADGES

You don't have any badges yet. To earn a badge, you should visit the Reform Tracker more regularly

**Need help to navigate the Reform Tracker?**

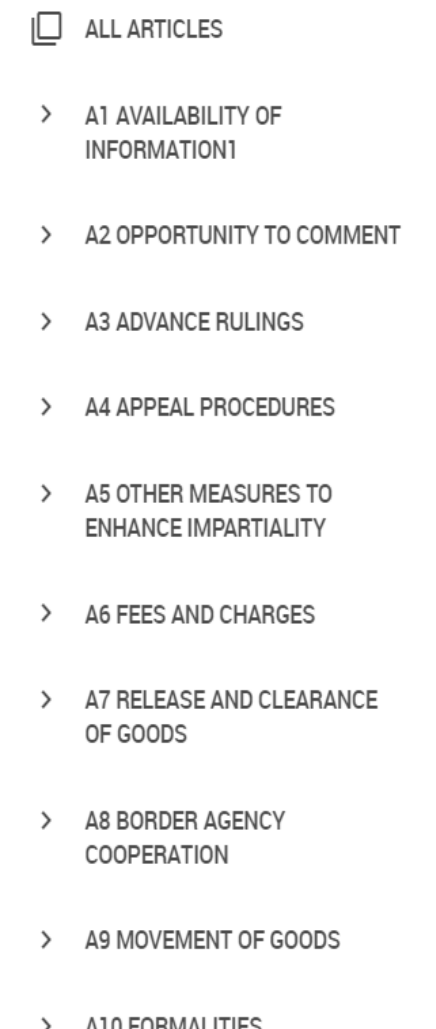
Join our short Reform Tracker induction course!



















Write us today to request access:  
[tf-elearning@un.org](mailto:tf-elearning@un.org)

CHAT





NUMBER	TITLE	CATEGORY	FEASIBILITY	STATUS	DEADLINE	IMPLEMENTATION	
				All			
A1 AVAILABILITY OF INFORMATION1 (4)							
1.1	Publication	B	Short term	ONGOING	Feb 2023	20%	 
1.2	Information available through internet	C	Middle term	APPROVED	Feb 2026	0%	 
1.3	Enquiry Points	C	Middle term	ONGOING	Feb 2023	0%	 
1.4	Notification	A		DONE	Feb 2017	100%	 
A2 OPPORTUNITY TO COMMENT (2)							
2.1	Comments and information before entry into force	B	Short term	ONGOING	Feb 2023	0%	 
2.2	Consultations	B	Short term	APPROVED	Feb 2023	0%	 
A3 ADVANCE RULINGS (1)							
3.1	Advance Rulings	B	Middle term	APPROVED	Feb 2023	0%	 
A4 APPEAL PROCEDURES (2)							
4.1	Establish a framework to network all border agencies	C	Short term	APPROVED	Feb 2023	0%	 
4.2	Build capacity for Kenya Bureau of Standards (KEBS) and KenTrade to coordinate all border agencies on matters of administrative decisions through Single Window	C	Middle term	APPROVED	Feb 2023	0%	 
A5 OTHER MEASURES TO ENHANCE IMPARTIALITY (2)							



Reform Tracker

Lesotho

Close

POUL HANSEN

WTO TFA

A1 Publication and Availability o...

1.1 Publication

1.2 Information Available Throu...

1.3 Enquiry Points

1.4 Notification

A2 Opportunity to comment

A3 Advance Rulings

A4 Procedures for appeal or rev...

A5 Other measures

A6 Fees and charges

A7 Clearance of Goods

A8 Border Agency Cooperation

A9 Movement of goods

A10 Formalities

A11 Freedom of transit

A12 Customs Cooperation

A23 National Trade Facilitation ...

SACU Trade Facilitation Initiatives

Beyond WTO TFA

Beyond WTO TFA

Beyond WTO TFA

STATS

DOWNLOAD CENTER

MY TASKS

WHAT'S NEW?

Logout

Implementation check list

100.00 % Completed0.00 % Started

Implemented tasks2 /2

Motheba MALIBENG

motheba.malibeng@gov.ls

Ministry of Trade,Industry, Business Development and Tourism

Facilitator

DESCRIPTION & ONLINE TRAINING

REFORM TEAM & INVOLVED AGENCIES

TASKS

MEETINGS

MONITORING

DOCUMENTATION

RESOURCE MOBILIZATION

IMPLEMENTATION CHECK LIST

The Implementation Checklist was developed to define the deliverables each country needs to meet in order to comply with the WTO TFA for each measure. It looks and interprets all aspects of the Provision as described in the legal text of the Agreement but considers an optimum execution approach for the actual implementation of each measure.

The Implementation Checklist helps calculating a country's Implementation Score. Further information on the Score can be found under Statistics.

Approval of the request by Secretariat of the Trade Facilitation Committee - Motheba MALIBENG

✓ National implementation framework

There is a national implementation framework composed of legislation, administrative regulations and procedures, which disciplines the practical operationalization of trade-related publication, including a national coordinator

RESET PROCESS

SHOW MORE

Initial RequestWaiting Administrator ReviewReviewed By The AdministratorWaiting NTFC ApprovalApproved by NTFC

Approval of the request by Secretariat of the Trade Facilitation Committee - Motheba MALIBENG

✓ Notification to the WTO Trade Facilitation Committee

The official place of publication has been notified to the WTO Trade Facilitation Committee

RESET PROCESS

SHOW MORE

Initial RequestWaiting Administrator ReviewReviewed By The AdministratorWaiting NTFC ApprovalApproved by NTFC

Approval of the request by Secretariat of the Trade Facilitation Committee - Motheba MALIBENG

CHAT

Search

08:32 17/05/2023





# TRADE PORTALS

*for Trade Facilitation*



# Rwandair cargo serves Africa, Europe, Asia & the Middle East

Search by

Product keyword

Choose operation

Select or search commodity



## EXPORT

### EXPORT OF PROCESSED PRODUCTS

Free access to Standards contributing  
COVID-19 prevention

### EXPORT OF AVOCADO

Obtain horticulture export license  
Obtain phytosanitary certificate

### EXPORT OF PROCESSED FOOD PRODUCTS

Export license for processed food products

Show All Procedures



## IMPORT

### IMPORT OF PHARMACEUTICAL PRODUCTS

Import license for medicines  
Import license for medical equipment

### IMPORT OF PROCESSED FOOD PRODUCTS

Register as an importer of processed food  
products  
Obtain import visa  
Obtain import license

Show All Procedures



## TRANSIT

### TRANSIT OF TEA

Transit of tea from DRC through Rusumo  
border

### TRANSIT OF MINERALS

Transit of minerals from DRC through  
Kagitumba border

Show All Procedures



# Full procedure for the import of fruit juices

Import   Commodities   Fruit juices

Contact us about this procedure   Context

This procedure sequentially compiles the permits and clearance steps to be fulfilled by a registered business owner importing a consignment of fruit juices of more than Rwf 500,000 of value, for the first time into Rwanda, via Gikondo Inland Customs Office.

## Steps (15)

- Register as an importer of food products (4)
- 1

Pay import license fee
- 2

Submit application for registration as a food importer
- 3

Site visit
- 4

Obtain food importer registration number
- Obtain import visa for processed food products (2)
- 5

Submit application for import visa
- 6

Obtain import visa
- Obtain an import license for processed food products (3)
- 7

Pay import license fee
- 8

Submit application for import license
- 9

Obtain import license
- Contracting a clearing agent (1)
- 10

Contract a clearing agent
- Clearance of consignment (3)
- 11

Declare cargo
- 12

Pay prescribed taxes & fees
- 13

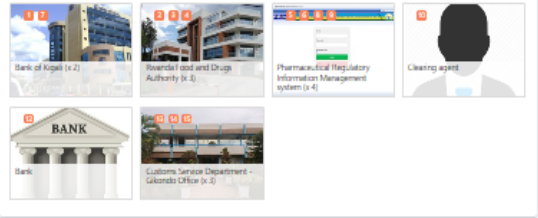
Consignment inspection by customs
- Consignment inspection by FDA (1)
- 14

Physical verification (and sampling where necessary)
- Obtain good exit note (1)
- 15

Obtain goods exit note

## Summary of the procedure

### Institutions involved (5)



### Results (4)



### Required Documents (19)





Total Duration		
9 days 1/2 - 19 days 1/2		
	Min.	Max.
Total time (sum):	9 days 1/2	19 days 1/2
of which:		
Waiting time in queue (sum):	0 mn	1 h. 20 mn
Attention at counter:	1 h. 40 mn	3 h. 50 mn
Waiting time until next step (sum):	72 h.	156 h.

- Laws (14)
- East African Community Common External Tariff 2017

East African Community Customs Management Act, 2004 (Revised 30th June 2019)  
(Sections 41, 147, 148)

FDA Notice to the public - 20 March 2020

FDA Regulation governing service fees, tariff and fines part 4

Guidelines for importation and exportation of food  
(articles 1.1 - 1.4, 1.3.10, 1.3)

Law n° 19/2017 of 28/04/2017 establishing the levy on imported goods for financing  
African Union activities  
(Article 4-6)

Law n° 34/2015 of 30/06/2015 establishing the infrastructure development levy on  
imported goods  
(Article 4-7)

Law n° 47/2012 of 14/01/2013 relating to the regulation and inspection of food and  
pharmaceutical products  
(articles 26, 28, 34, 44)

Law n° 003/2018 of 09/02/2018 establishing Rwanda Food and Drugs Authority and  
determining its mission, organisation and functioning  
(articles 3, 8.6, 8, 9)

Law No 025-2019 of 13-09-2019 establishing the Excise Duty  
(articles 1, 2)

Law n° 47/2012 of 14/01/2013 relating to the regulation and inspection of food and  
pharmaceutical products  
(articles 26, 28, 34, 44)

RBS Instruction No. 01/2004 setting up regulations for compulsory batch  
certification of imports  
(Article 15)

Regional local clearing tariff

The East African Community Customs Management Regulations, 2010



# COVER



## Components of the program

- 1 Setting up a documentation plan (defining a documentation scenario and establishing a tentative list of procedures)
- 2 Interviewing and collecting data: skills for data collection
- 3 Registration of collected information in the business process analysis online tool.
- 4 Analysis of data collected to identify duplication, redundancies and bottlenecks.
- 5 Drafting of simplification proposals

In line with Bridgetown Covenant, para 127 (n):  
*“Continue and reinforce its work.....that reduce trade transaction costs”*

## Testimonial

*Thanks to UNCTAD’s support to analyze and simplify trade procedures, KenTrade has been able to map out procedures for 95 commodities since 2018.*

*The simplification process has reduced the administrative and cost burden incurred by businesses, more specifically, **saving businesses approximately 62 percent of the total cost for the procedures involved***









David Ngarama  
 Acting Chief Executive Officer





## ▼ Kenya Plant Health Inspectorate Service (KEPHIS) Work Group

### 📄 Register with Kenya Plant Health Inspectorate Service (KEPHIS)

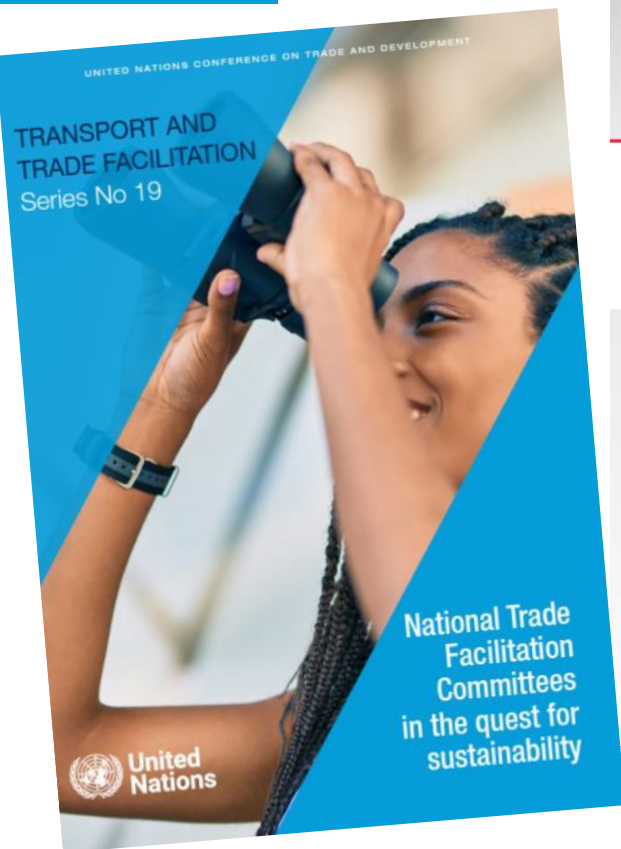
 ^ See details	 Steps	 Online	 Entities	 Requirements	 Duration (days)	 ABC	 Fees
Initial	10	1	3	13	18.825	44,833.13	15,000
Current	5	4	3	3	8.7	6,957.01	15,000
Proposed	3	2	2	2	5.175	6,709.42	15,000





UNITED NATIONS  
UNCTAD

# Think : UNCTAD Publications



UNITED NATIONS CONFERENCE ON TRADE AND DEVELOPMENT

POLICY BRIEF  
No. 98  
MARCH 2022

**KEY POINTS**

- Women face gender-based barriers at borders that should be addressed through gender responsive trade facilitation measures
- UNCTAD recommends implementing the World Trade Organization (WTO) Trade Facilitation Agreement (TFA) with a gender perspective to maximize benefits for women involved in formal and informal trade
- UNCTAD recommends that national trade facilitation committees (NTFCs) become gender-sensitive bodies that advocate for gender mainstreaming in trade facilitation reforms, and propose measures for women traders

## Integrating a gender perspective into trade facilitation reforms\*

Women cross-border traders face significant challenges, including time constraints, costs of burdensome procedures, discrimination and harassment at borders.<sup>1</sup> Despite multilateral calls to address those issues and to make trade policies gender responsive, notably the Revised Buenos Aires Declaration,<sup>2</sup> limited progress has been made on gender equality in trade.

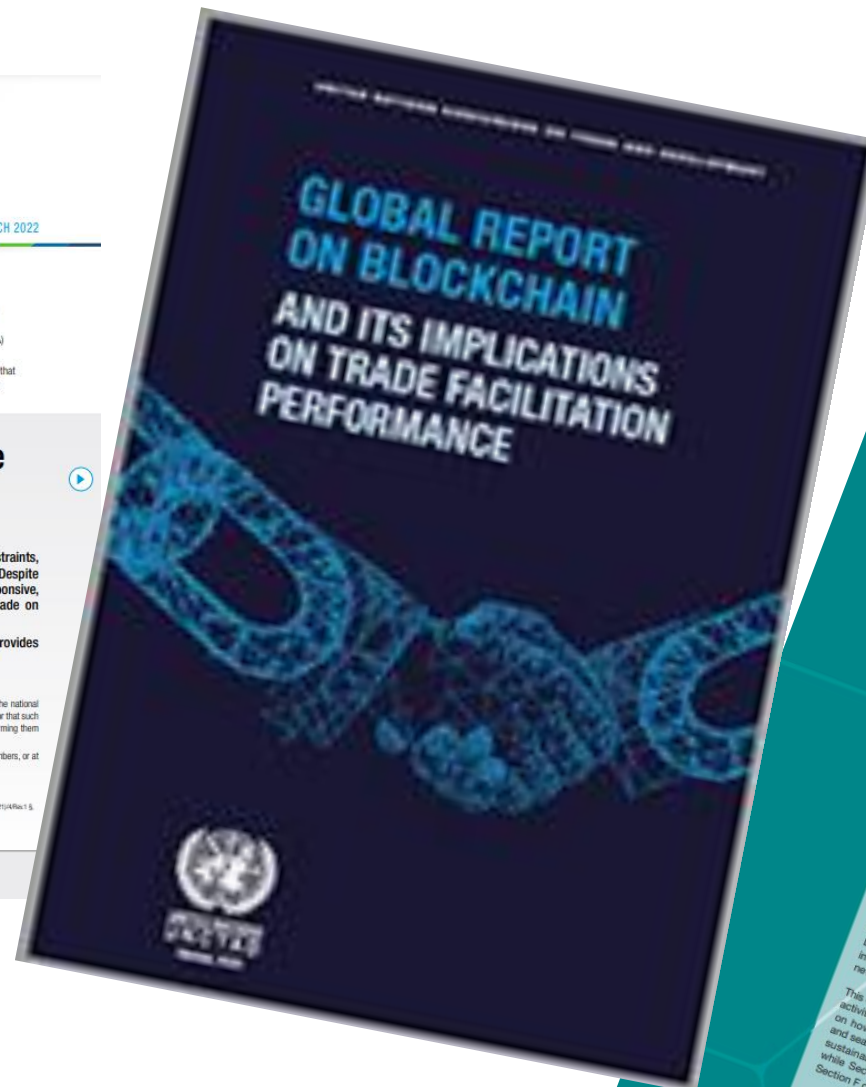
This policy brief outlines key gender-based barriers for women traders and provides 10+1 policy recommendations to address them.

**1. Listen to what women traders have to say**

The first step is to listen to what women traders have to say. Some may not be aware of the activities or existence of the national committee. Even when they know about NTFCs, they may feel that their committee is not aware of the challenges they face or that such challenges are simply ignored. NTFCs should undertake awareness-raising efforts to reach out to women traders by informing them about NTFC activities and consult them about their needs and the obstacles they face.

Women traders' associations should be invited to take part in the trade facilitation policymaking process, as full NTFC members, or at

\* This document has not been formally edited.  
1 UNCTAD, 2022, Gender perspective on trade facilitation reforms, available at <https://trading.unctad.org/genderperspective>  
2 UNCTAD/WTO Ministerial Conference, 2010, Joint ministerial declaration on the advancement of gender equality and women's economic empowerment within trade, WT/MIN(10)/Proc.1.5, available at <https://docs.un.org/doc/undoc/Trade/2010/15/eng/01/01.pdf?OpenDocument>



Think

Debate

Deliver

ment... ion Committees



# Debate: UNCTAD meetings





## UNCTAD Trade facilitation program 2022:

- Activities in 40+ countries and with eight RECs
- Assisted 15 countries for WTO TFA notifications
- 1000+ stakeholders trained – 50% women, 200+ online courses and webinars
- 95% of participants noted UNCTAD training helped them significantly
- UNCTAD Reform Tracker implemented in 20+ countries
- UNCTAD trade portals implemented in 30 countries.
- Work initiated on climate-smart trade facilitation
- Gender mainstreaming: Policy brief and e-learning on integrating gender perspective in TF
- Donors: African Development Bank, Asian Development Bank, European Union, Germany, TradeMark Africa, United Kingdom, World Bank.





# Global Supply Chain Forum

**Barbados**

21-24 May 2024





# THANK YOU

## QUESTIONS & ANSWERS



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💻 [unctad.org/TF](http://unctad.org/TF), [asycuda.org](http://asycuda.org)